1	BEFORE THE						
2	ILLINOIS COMMERCE COMMISSION						
2	IN THE MATTER OF:)						
3)						
4	TELEFONIA USA, INC.) No. 11-0051						
_	Application for a Certificate) of Local Exchange,) Interexchange and Wireless) Authority to Operate as a) Reseller of Telecommunications)						
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7							
•	Illinois.)						
8	Chicago, Illinois						
9	February 17, 2011						
10	Met pursuant to notice at 11:00 a.m.						
11	BEFORE:						
12	MS. SOYNA TEAGUE, Administrative Law Judge						
13	APPEARANCES:						
14	WINSTON & STRAWN, LLP, by						
15	MS. EMILY J. DUGGAN 1700 K Street, NW						
	Washington, DC 20006						
16	<pre>appeared for Applicant, telephonically;</pre>						
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1 APPEARANCES: (Continued)
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       MS. KAREN CHANG
       527 East Capitol Avenue
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       Springfield, Illinois 62701
         appeared for Commission Staff,
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         telephonically.
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   SULLIVAN REPORTING COMPANY, by
   Teresann B. Giorgi, CSR
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2	Withous	D	G	Re-	Re-	By Examiner
3		Dir.	<u> </u>	<u>air.</u>	crx.	
4	Joanne Romano		5			7
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10	APPLICANT'S	FOR	IDENTIF	'ICATIO	N I	N EVIDENCE
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- 1 JUDGE TEAGUE: Pursuant to the direction of
- 2 the Illinois Commerce Commission, I now call
- 3 Docket No. 11-0051, Telefonia USA, Inc. This matter
- 4 concerns an application for a certificate of local
- 5 exchange, interexchange and wireless authority to
- 6 operate as a reseller of telecommunications services
- 7 in the State of Illinois.
- 8 Ms. Duggan, it's my understanding that
- 9 you are appearing on behalf of the applicant. Can
- 10 you please state your full name and your office
- 11 address for the record.
- 12 MS. DUGGAN: Sure.
- Good morning, Judge. My name is
- 14 Emily J. Duggan. I'm at Winston & Strawn, LLP. My
- 15 office address is 1700 K Street, NW, Washington, DC
- 16 20006.
- 17 At this time, Judge, my I ask to
- 18 appear pro hac vice for the limited purpose of this
- 19 application?
- 20 JUDGE TEAGUE: Sure. What state are you
- 21 licensed in?
- 22 MS. DUGGAN: Virginia.

- 1 JUDGE TEAGUE: And is it your understanding that
- 2 Virginia has a reciprocal agreement to practice in
- 3 Illinois and vice versa for attorneys?
- 4 MS. DUGGAN: Yes.
- 5 JUDGE TEAGUE: Okay. And you're in good
- 6 standing?
- 7 MS. DUGGAN: Yes, I am.
- 8 JUDGE TEAGUE: Your motion is granted.
- 9 MS. DUGGAN: Thank you.
- 10 JUDGE TEAGUE: And, Ms. Chang, it's my
- 11 understanding that you're appearing on behalf of
- 12 Commission Staff. Can you please state your full
- 13 name and your office address.
- MS. CHANG: Yes, your Honor.
- 15 My name is Karen Chang. I am Staff
- 16 for Illinois Commerce Commission. My office is
- 17 locate at 527 East Capitol Avenue, Springfield,
- 18 Illinois 62701.
- JUDGE TEAGUE: At this time, Ms. Duggan, would
- 20 you like to call your witness?
- 21 MS. DUGGAN: Yes, your Honor.
- Our witness is Joanne Romano, who is

- 1 the secretary for Telefonia USA, Inc.
- JUDGE TEAGUE: Okay.
- 3 (Witness sworn.)
- 4 JUDGE TEAGUE: Ms. Duggan, please proceed with
- 5 any direct examination you may have.
- 6 MS. DUGGAN: I do not have any direct
- 7 examination questions, your Honor.
- 8 JUDGE TEAGUE: Okay. Ms. Chang, do you have any
- 9 questions for the witness?
- 10 MS. CHANG: I have a couple questions for
- 11 Ms. Romano.
- JOANNE ROMANO,
- 13 called as a witness herein, and after having been
- 14 first duly sworn, was examined and testified as
- 15 follows:
- 16 CROSS-EXAMINATION
- 17 BY
- 18 MS. CHANG:
- 19 Q Ms. Romano, have you been a treasurer --
- 20 I'm sorry -- secretary for Telefonia USA, Inc.?
- 21 A I have been the secretary since 2007.
- 22 Q Okay. Are you familiar with the financial

- 1 information filed in this docket?
- 2 A Yes.
- 3 Q Okay. Ms. Romano, in your knowledge, is
- 4 there any significant change for the condition of
- 5 Telefonia USA, Inc., since this financial
- 6 information that I reviewed in this application?
- 7 A No, there is not.
- 8 MS. CHANG: Judge Teague, that is only question
- 9 I have.
- 10 JUDGE TEAGUE: Okay. I have a few questions.
- 11 EXAMINATION
- 12 BY
- 13 JUDGE TEAGUE:
- 14 Q Can you please describe the nature of the
- 15 service Applicant is requesting authority to provide
- 16 in Illinois?
- 17 A The services that we're requesting to
- 18 provide is limited to, you know, the resale of
- 19 interexchange and local exchange services as well as
- 20 mobile services, resale.
- 21 Q And can you explain how the Applicant will
- 22 handle service problems?

- 1 A Service problems will be handled -- just
- 2 one minute, I'm just referring to my notes.
- 3 The service problems will be handled
- 4 in accordance with the individually negotiated
- 5 agreements.
- 6 Q Okay. With the customers.
- 7 A Yes.
- 8 Q Which will involve you working with your
- 9 underlying carriers.
- 10 A That's right.
- 11 Q Is the Applicant aware of and intent to
- 12 adhere to all federal and state laws and regulations
- 13 pertaining to slamming and cramming?
- 14 A Yes.
- 15 Q Okay. Can you briefly describe the
- 16 procedure that will be used to protect customers
- 17 from slamming and cramming?
- 18 A Could you clarify the question?
- 19 Q Oh, I just wanted to know what procedures
- 20 the company is going to prevent the slamming and
- 21 cramming. You know, most companies have some policy
- 22 in place that they're going to use to make sure that

- 1 doesn't happen.
- 2 A We would have policies in place, but given
- 3 the nature of the types of services that we provide
- 4 which are limited to privately negotiated agreements
- 5 with business entities and not with individual
- 6 consumers, the risk of those things is limited.
- 7 Q And does the Applicant plan to do business
- 8 under an assumed name or doing business as name in
- 9 Illinois?
- 10 A Telefonia USA, Inc.
- 11 Q So, no. Okay.
- 12 And does the Applicant have -- or has
- 13 the Applicant had any complaints or judgments levied
- 14 against it in Illinois or any other jurisdiction in
- 15 this or another name?
- 16 A No, we have not.
- 17 Q And it's my understanding the Applicant
- 18 plans to keep its books and records in Florida.
- 19 Will the Applicant notify the Commission if there's
- 20 a change in location of those books and records?
- 21 A Yes, we will.
- JUDGE TEAGUE: Okay. I have no further

- 1 questions.
- 2 Ms. Duggan, do you have any additional
- 3 questions?
- 4 MS. DUGGAN: No, your Honor.
- JUDGE TEAGUE: Ms. Chang, does Staff have a
- 6 recommendation with regard to this application?
- 7 MS. CHANG: Yes, your Honor.
- 8 Staff reviewed the application and the
- 9 resumes of the officers as well as their financial
- 10 information. Staff feels like Telefonia USA, Inc.,
- 11 has sufficient managerial, financial as well as
- 12 technical background to support this operation as
- 13 reseller of interexchange and local exchange
- 14 services in Illinois.
- 15 JUDGE TEAGUE: And wireless?
- 16 MS. CHANG: And wireless.
- 17 JUDGE TEAGUE: The next order of business would
- 18 be to admit the Applicant's Exhibits into the
- 19 record. These documents were previously filed on
- 20 the Commission's e-Docket system along with the
- 21 application.
- Ms. Duggan, on January 18th you filed

- 1 a motion for confidential and proprietary treatment
- 2 of the unaudited financial statements submitted by
- 3 the Applicant for a period of two years, correct?
- 4 MS. DUGGAN: That's correct, your Honor.
- 5 JUDGE TEAGUE: And I assume you'd like to
- 6 include a motion for similar treatment of the bank
- 7 statements for 2011 that were filed on e-Docket on
- 8 February 15th.
- 9 MS. DUGGAN: That's correct, your Honor.
- 10 JUDGE TEAGUE: Okay. Does Staff have an
- 11 objection?
- 12 MS. CHANG: Staff has no objection, your Honor.
- 13 JUDGE TEAGUE: Then the motion is granted and
- 14 all such information will be kept confidential and
- 15 proprietary for a period of two years.
- I'd like to mark the Applicant's
- 17 certificate to transact business in Illinois as
- 18 Exhibit A.
- 19 The Applicant's Articles of
- 20 Incorporation and merger documents as Exhibit B. I
- 21 will also include the Articles of Amendment to the
- 22 Articles of Incorporation and the joint written

- 1 consent of the sole shareholder and the board of
- 2 directors filed on e-Docket on February 15th as part
- 3 of Exhibit B.
- 4 The profiles of the key management
- 5 personnel as Exhibit C.
- 6 The organizational chart as
- 7 Exhibit D.
- 8 The confidential and proprietary
- 9 unaudited income statement and balance sheets of the
- 10 company for the years ended 2008 and 2009 as
- 11 Exhibit E. And I'll also include the confidential
- 12 and proprietary bank statement for 2011, filed on
- 13 e-Docket on February 15th as Exhibit E.
- 14 The un- -- the audited financial
- 15 statements of Telefonia SA and its subsidiaries for
- 16 year ended 2009 as Exhibit F.
- 17 And the chart of accounts as
- 18 Exhibit G.
- 19 The SEC Form 20F of Telefonia SA for
- 20 the year ended 2009 as Exhibit H.
- 21 And the UTAC and ITAC membership
- 22 applications filed on e-Docket on February 10th as

- 1 Exhibit I.
- Ms. Duggan, are you moving for the
- 3 admission of these exhibits into evidence?
- 4 MS. DUGGAN: Yes, your Honor.
- JUDGE TEAGUE: Ms. Chang, does Staff have any
- 6 objection to the admission of these exhibits?
- 7 MS. CHANG: Staff has no objection, your Honor.
- 8 JUDGE TEAGUE: Okay. Then the motion is granted
- 9 and Applicant's Exhibits A through I are admitted
- 10 into evidence.
- 11 (Whereupon, Applicant's
- 12 Exhibits A through I were
- 13 admitted into evidence.)
- JUDGE TEAGUE: Ms. Duggan, do you have anything
- 15 else that you'd like to offer in support of the
- 16 application?
- MS. DUGGAN: No, thank you, your Honor.
- 18 JUDGE TEAGUE: Okay. At this point I'll direct
- 19 the court report to mark this matter heard and taken
- 20 and I'll have an order prepared for the Commission's
- 21 consideration at the earliest possible time.
- 22 HEARD AND TAKEN